**Ankit Sharma**  
*Co-Founder, Inner Leap™ | Head, TopDeck Performance Services*

Ankit Sharma brings 18+ years of frontline and leadership experience in customer operations, CX transformation, and performance strategy. At Inner Leap™, he leads the Performance & Productivity vertical, blending operational intelligence with a sharp behavioral lens.

With a career spanning global teams across tech, travel, retail and digital services, Ankit has turned underperforming systems into agile, high-trust environments. His leadership spans:

* Org Design & Business Setup
* SLA Structuring & Sales Enablement
* Load Planning, Capacity Forecasting
* Escalation & Workflow Optimization
* Training in Ops Strategy, CX and Execution

At Inner Leap™, he is also the brain behind **TopDeck**—a specialized stream for B2B clients focused on enabling productivity, operational excellence, and sustainable growth. From CX diagnostics to founder advisory, he equips teams to leap into accountability and impact.

Ankit's approach: *Systems need soul. Metrics need meaning.* His sessions are known for clarity, candor, and outcome-driven design.

**Certifications & Credentials:**

* Lean Six Sigma Green Belt
* Agile & Scrum Fundamentals (CertiProf) – Add Logo
* Certified Trainer – Customer Experience (CXPA-aligned) – Add Logo
* Leadership Development: FranklinCovey & Situational Leadership II – Add Logo
* Postgraduate Diploma in Business Management (IMT) – Add Logo

With Ankit, performance isn't a dashboard. It's a behavior shift.

**Sohini Moitra – Founder, Inner Leap™**  
Mindshift Evangelist | HR and L&D Leader | Performing Artist & Art Led Transformation Coach| Animal Welfare Advocate

Sohini brings over two decades of experience across HR, Learning & Development, and people transformation. She’s built systems, coached leaders, and enabled culture shifts across industries from corporate boardrooms to school corridors. Her approach: bring strategy to life by centering human clarity, emotional intelligence, and embodied confidence.

A lifelong performer and classical artist, Sohini created The Leap Room™ , Inner Leap’s signature intervention blending ego-state theory, performing arts, and humor as tools for deep behavioural change. Whether it’s grief work, voice training, or leadership readiness, her modules are designed to move people; emotionally and cognitively.

But beyond credentials and curriculum, Sohini is deeply invested in empathy as action. A committed animal welfare volunteer for nearly 30 years, she has consistently championed the adoption of rescued, abandoned, elderly, and disabled animals especially Indies. Every dog she’s raised has been a rescue, including Joey, a three-legged boxer pup she took in after a severe road injury, and Timsy, an 8-year-old abandoned senior she gave a home to. It’s not just a cause. It’s conviction.

At Inner Leap™, she brings this same conviction to human transformation where performance meets purpose, and personal change is not a trend, but a choice.

Credentials

MBA in HR – SCDL Add Logo

PGD in Marketing & Advertising – Mumbai University Add Logo

Certified Image Consultant – ICBI Add Logo

Certified Soft Skills Trainer – Kuoni Learning Academy Add Logo

Six Sigma White Belt – Tina Augustiady

Coaching for Leaders – ICF & NASBA-accredited programs Add Logo

Artistic Training:

 • Kathak (20+ yrs) – Kathak Kendra under Reba Vidyarthi & Pt. Birju Maharaj

 • Hindustani Classical Vocal – under Vidushi Savita Devi & Saylee Talwalkar

Contact Details

1. [sohini@innerleap.in](mailto:sohini@innerleap.in)
2. [ankit@innerleap.in](mailto:ankit@innerleap.in)
3. [career@innerleap.in](mailto:career@innerleap.in)
4. [contact@innerleap.in](mailto:contact@innerleap.in)
5. [connect@innerleap.in](mailto:connect@innerleap.in)
6. [partnership@innerleap.in](mailto:partnership@innerleap.in)

Will provide phone number for Inner Leap

Our Impact pics – Whatsapp Group

Voice Craft Pics - Whatsapp

Event Page Pics – Whatsapp Group

Animal Welfare / CSR Page – Dog pics / community and we;lafre and school etc with dogs

Sent you in the whatsapp group